

## TM Mowers Return Policy

### Returns & Exchanges

We want you to feel confident about your purchase. If something isn't quite right, you can return or exchange your item within **7 days of delivery**.

#### Returns & exchanges are accepted if:

- The equipment is **unused, unworn, and in original condition**
- All original packaging, accessories, and manuals are included
- Proof of purchase is provided

We're happy to offer **exchanges for unused equipment**. Once we receive and inspect the item, we'll take care of the next steps as quickly as possible.

#### Please note:

- Return shipping costs are the customer's responsibility unless the item is faulty or sent in error
- Items that have been used cannot be returned

If you need help with a return or exchange, just get in touch at **01903 871507** or email us [enquiries@tmmowers.co.uk](mailto:enquiries@tmmowers.co.uk) — we're always happy to help.